


# Nathan Kamerzink

## Project Support Manager

I am a results-driven professional with expertise in technical infrastructure, training and development, and sales performance, boasting a proven track record of orchestrating seamless support for dynamic teams, adept staff development, efficient project management, and proficient repair of a wide range of electronic equipment.



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## WORK EXPERIENCE

### Expert Peer Advisor

#### Asurion

05/2020 - Present

##### Achievements/Tasks

- Revamped the technical infrastructure to successfully meet the business' evolving needs, orchestrating seamless support for a dynamic team of 30 colleagues.
- Demonstrated a strong aptitude for staff development by designing and implementing highly effective training materials that significantly enhanced team skills and productivity.

### Supervisor/Technology Lead

#### Office Depot

06/2015 - 05/2020

##### Achievements/Tasks

- Consistently achieved top sales performance within my region, surpassing targets across five stores.
- Simultaneously providing valuable support on various management-assigned projects.
- Designed, created, and presented various reports, including KPI's and employee scheduling using the Microsoft Office Suite. (Excel and Power Point)

## EDUCATION

### High School Diploma

#### Bartlett High School

09/2010 - 05/2014

## SKILLS

Clerical

IT

Multimedia Creation

Adult Learning

Administrative

Leadership

## PERSONAL PROJECTS

### Creation of Department Learning Material (02/2023 - Present)

- Currently designing and implementing curated training material to improve employee

## ACHIEVEMENTS

Employee of the Month Award (02/2023 - 02/2023)

Sales Lead Winner (05/2016 - 07/2016)

## LANGUAGES

English

Full Professional Proficiency

## INTERESTS

Content Creation

Coding